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PUBLIC SERVICE COMMISSION

Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554

In the Matter of)
)
Section 63.71 Application of) WC Docket No. _____
Global Connection Inc. of America)

SECTION 63.71 APPLICATION

Global Connection Inc. of America (Global or the Company) hereby seeks authorization, pursuant to Section 214(a) of the Communications Act of 1934, as amended (the Act), 47 U.S.C. §214, and Section 63.71 of the Federal Communications Commission’s (“Commission”) rules, 47 C.F.R. §63.71, to discontinue its provision of resold domestic wireline services¹ in the Commonwealth of Kentucky. This discontinuance represents the final phase of Global’s exit from wireline operations.² Following the completion of this process, Global will focus entirely upon its wireless services operations in the United States.

Global is currently authorized to operate as a reseller of local exchange and interexchange wireline telecommunications services in Kentucky. The Company also is designated by the Kentucky Public Service Commission (“KY PSC”) as a wireline “Lifeline

¹ Global’s FCC Registration Number is 0010765329. The Company holds blanket domestic Section 214 authority from the Commission pursuant to operation of law. (47 C.F.R. § 63.01) Global does not provide (and is not discontinuing) international wireline service to any of the customers involved in this discontinuance.

² Global has been gradually discontinuing its operations over the past year. *See, e.g.*, WC Dkt. 19-54 (discontinuing interstate wireline services in Florida, Illinois, Indiana, Kansas, Missouri, Ohio and Oklahoma); WC Dkt. 19-374 (discontinuing interstate wireline services in Alabama, Arkansas, Georgia, Louisiana, Michigan, Mississippi, North Carolina, South Carolina, Tennessee and Texas). The Company will continue to exercise its blanket domestic Section 214 authority through the completion of the Michigan discontinuance, which is scheduled to occur on May 15, 2020.

only” Eligible Telecommunications Carrier (ETC). In connection with the proposed discontinuance, Global is surrendering or otherwise arranging for cancellation of its Kentucky wireline authorizations and relinquishment of its *wireline* ETC designation.

Global operates as a wireless carrier in Kentucky and holds international Section 214 authority.³ The Company does not propose to discontinue any of its wireless services in Kentucky at this time. Global is not surrendering its international section 214 authority, as it will continue to offer wireless services to Kentucky customers that may include international components.

Global provides the following information pursuant to Section 63.71 of the Commission’s Rules:

1. Name and Address of Carrier: Global is located at 5555 Oakbrook Parkway, Suite 620, Norcross, GA 30093.

2. Date of Planned Service Discontinuance, Reduction or Impairment: The Company plans to discontinue the provision of these local exchange and long distance services beginning on March 20, 2020, subject to receipt of regulatory approvals.⁴ Global understands that this application will be automatically granted on the 31st day after public notice of filing unless the Commission notifies the Company to the contrary.

3. Points of Geographic Areas of Service Affected: Global proposes to discontinue the provision of these services throughout its territories in the Commonwealth of Kentucky.

³ The Company was granted international Section 214 authority on May 7, 2004 in File No. ITC-214-20040421-00150.

⁴ The discontinuances are scheduled to occur over a period from March 20, 2020 through April 20, 2020. The Company intends to time the discontinuances based upon each customer’s prepaid service period. Each customer has been sent a notice identifying the specific date on which his or her service discontinuance is scheduled.

4. Brief Description of Type of Service Affected: The Global service offerings affected by this discontinuance are comprised of prepaid wireline local exchange and long distance services. These services provide voice service over the public switched telephone network (PSTN).

After extensive assessment, Global has determined that its strategic business plans do not include continued provision of wireline services. The Company will focus upon provision of competitive wireless services throughout its territory. Global has a limited number of remaining wireline customers in Kentucky to be adversely affected by the discontinuance. Moreover, consumers in Kentucky will not be harmed generally by the discontinuance of these services because they will have access to a considerable number of alternative providers, including the incumbent local exchange carrier and competitive carriers offering wireline, wireless and Voice over Internet Protocol services.

5. Brief Description of the Dates and Methods of Notice to All Affected Customers: Global currently has a total of fewer than 234 customers for wireline services in Kentucky. These customers have been provided at least sixty (60) days' advance notice, via first-class mail, of the discontinuance of service.⁵ A copy of the notice content, which complies with the requirements of 47 C.F.R. § 63.71 is attached.

6. Whether the Carrier is Considered Dominant or Non-Dominant with Respect to the Service to Be Discontinued, Reduced or Impaired: Global is considered non-dominant with respect to the affected services.

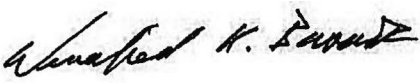
⁵ Customer notices were sent on January 17, 2020.

In accordance with Section 63.71 of the Commission's Rules and concurrent with the filing of this Application, a copy of this Application is being mailed to the Special Assistant for Telecommunications for the Secretary of Defense, the Governor of Kentucky and the KY PSC.

Additional questions regarding this application should be addressed to the undersigned.

Respectfully submitted,

Global Connection Inc. of America

By: 

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Dated: January 17, 2020

Its Attorney

CERTIFICATE OF SERVICE

I hereby certify that the foregoing Section 63.71 Application is being served this 17th day of January, 2020 by delivering true and correct copies thereof, via U.S. mail, to the following persons at the addresses listed below.

Kentucky Public Service Commission P.O. Box 615 211 Sower Boulevard Frankfort, Kentucky 40602-0615	Governor Andrew Beshear 700 Capitol Avenue, Suite 100 Frankfort, Kentucky 40601
Secretary of Defense Attn: Special Assistant for Telecommunications Pentagon Washington, D.C. 20301	



Winifred Brantl

Sample Customer Notice



P.O. Box 2148
Norcross, GA 30091

January 17, 2020

NAME
ADDRESS
CITY, STATE ZIP

Tel No. _____

**Notice of Discontinuance of Your Telephone Service
by Global Connection Inc. of America**

Dear Global Connection Customer:

We regret to inform you that we are preparing to discontinue the provision of wireline local and long distance telephone services in eleven states, including Kentucky.¹ As a result, subject to receipt of required regulatory approvals, your Global Connection Real Home Phone service will be discontinued on or shortly after [DATE].²

In order to avoid a disruption in telephone service, you must make arrangements to receive service from a new telephone company before [DATE]. Please note, you will have one or more service renewal dates, the last being on [DATE]. If you continue to renew your service by those renewal dates, you will continue to have telephone service until your Last Service Date of [DATE].

As always, you may choose not to renew your service on or by your upcoming renewal date(s) and instead terminate your service at that time.

If your account is set up for Automatic Renewal, the service will be renewed on each renewal date through [DATE], unless you contact the Call Center at the number below.

If you do not arrange to have your telephone service provided by a new telephone company prior to your Last Service Date, you will lose telephone service (which means that you will be unable to make local calls including 911) and you may not be able to keep your current telephone number(s) with the new service provider. We urge you not to delay in arranging for a new service provider, as some carriers may require several weeks to install new services. To help avoid any lapse in your service, please check carefully that all services you currently receive from Global Connection, including both local and long distance services, are moved to your new carrier.

The names and telephone numbers of local telephone service companies, which also typically provide long distance service, should be listed in your telephone directory. Customer service representatives at these companies will help you to select services to most effectively

¹ Global is also discontinuing these services in Alabama, Arkansas, Georgia, Louisiana, Michigan, Mississippi, North Carolina, South Carolina, Tennessee and Texas.

replace your current Global Connection service. We also enclose a list of providers that may be operating in your area. If you arrange for new service before your Global Connection service is terminated and wish to keep your current telephone number(s), please be sure to address this with your new service provider.

Global Connections offers prepaid wireless service under the brand StandUp Wireless. You have the option of selecting an Unlimited Talk, Unlimited Text and 1 Gigabyte of Mobile data for Twenty dollars per month. The plan includes long distance calling, voicemail and standard features for a significant discount to your current landline service. If you would like to purchase this option as an alternative to your landline service, or have questions please call us at **800-544-4441**.

The Federal Communications Commission requires us to provide you with the following notice in connection with its review of the proposed discontinuance:

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Global Connection Inc. of America. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

We thank you for being a Global Connection customer and remain committed to making your service transition as smooth as possible. If you have any further questions regarding the discontinuance of our services in the eleven states listed above, please contact Global Connection Customer Service at **877-331-1059**.

Sincerely,

Global Connection Inc. of America

Alternative Telephone Companies

Incumbent local exchange carriers: AT&T
Windstream Kentucky
Salem Tel

Competitive carriers: Broadview Networks, Inc.
365 Wireless, LLC
Access Point, Inc.
Bandwidth.com CLEC, LLC
Cox Communications, Inc.
Comcast Digital Phone II, LLC
Talk America, Inc.(Windstream Corp.)
XO Communications Services, Inc.
Aero Communications, LLC